

E-00000C-11-0328

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



Investigator: Richard Martinez

Phone: 2013 JUN 26 A 9:48

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 111347

Date: 6/24/2013

Complaint Description:

01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Barbara

Jones

Account Name:

Barbara Jones

Home: (000) 000-0000

Street:

Work:

City:

Bisbee

CBR:

State:

AZ

Zip: 85603

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone

Nature of Complaint:

Docket No. E-00000C-11-0328

To the Commissioners:

I am a senior living in Bisbee and I am very disturbed that APS wants all its customers to agree to Smart Meters on their homes. There are many issues and concerns with this technology on many levels: health risks from RF, fire dangers, privacy issues, as well as the loss of jobs in this rural area. I have gone to the local APS office to opt out of installation of a Smart Meter on my home. My concern is APS wanting to charge an opt out fee as well as a monthly charge. On a personal level, it will be a financial hardship. It's also the principle of such an outlandish charge. I respectfully request that you do not allow APS to implement the opt out charges. It seems that in a free country, citizens should have choices. I hope you agree and strike down their request.

Thank you,  
Barbara Jones

Bisbee AZ 85603

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Keep an Open Heart  
\*End of Complaint\*

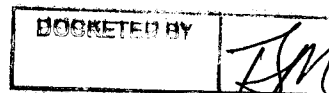
Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

JUN 26 2013



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Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.  
\*End of Comments\*

Date Completed: 6/24/2013

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